



**Mayzon** GROUP

*Building Value, Empowering Growth*



# **COMPANY PROFILE**



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# ABOUT US

Mayzon Group Limited is a Tanzanian-based communications and financial services company specializing in mobile devices, digital financial services, and technology-driven customer solutions. Headquartered in Mwanza, Tanzania, the company operates through a growing network of Vodacom Shops and Service Desks, serving thousands of customers every month.

As an official Vodacom Tanzania business partner, Mayzon Group Limited plays a key role in expanding access to mobile connectivity, digital payments, and internet services for individuals, businesses, and communities across Tanzania.

We are committed to delivering reliable, compliant, and customer-focused services while supporting financial inclusion and digital transformation.



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## OUR VISION



To be a leading provider of mobile, digital, and financial services in Tanzania, empowering communities through innovative and accessible technology solutions.



## OUR MISSION

To deliver high-quality communication and financial services through trusted partnerships, professional service delivery, and customer-centric operations.

# Core Values



**Customer First:** We prioritize customer satisfaction and trust



**Integrity & Compliance:**  
We operate transparently and within all regulatory frameworks



**Innovation:** We embrace technology to improve service delivery



**Professionalism:** We uphold high operational and ethical standards



**Teamwork:** We believe in collaboration and shared success



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# Our Services & Products



Mobile  
Devices Sales



Vodacom  
Tanzania Services



Technology  
Advisory &  
Support



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## **Mobile Devices Sales**

Mayzon Group Limited offers a wide selection of high-quality smartphones designed to meet the needs of individuals, professionals, and businesses. Our product range includes entry-level, mid-range, and premium devices from reputable brands.



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**To ensure affordability and accessibility, we provide:**

**Cash sales**

For immediate ownership

**Device financing**

Through approved partners

**PARTNERS**

Device financing solutions partners including;

watu  
simu



These flexible payment options enable customers to access modern mobile technology while spreading costs over affordable installments.



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# Vodacom Tanzania Services

As an official partner of Vodacom Tanzania, Mayzon Group Limited delivers essential telecommunication and digital financial services in full compliance with national regulations.



## M-Pesa Services

We provide comprehensive M-Pesa services, including:



Secure cash-in and cash-out transactions



Super Agent services supporting M-Pesa agents with liquidity and operational assistance



Customer support for M-Pesa-related inquiries and problem resolution

These services promote financial inclusion and enable convenient digital transactions.



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## Starter Pack Registration (GA / Biometric KYC)

Mayzon Group Limited conducts registration of new Vodacom lines using biometric systems, ensuring:

- Compliance with TCRA regulations
- Accurate customer identification and data security
- Fast and reliable activation of new mobile lines

# Lipa kwa Simu

(Digital Payments for Merchants)

We support businesses by onboarding merchants to Vodacom's Lipa kwa Simu platform, enabling:

- Cashless payment acceptance
- Secure and traceable transactions
- Improved business efficiency and customer convenience

This service is ideal for shops, service providers, and SMEs seeking modern payment solutions.





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## **Fixed Wireless Access** (FWA – Internet Services)

Mayzon Group Limited provides internet connectivity solutions for:

- Residential customers
- Small businesses
- Corporate clients

Our FWA services deliver reliable, high-speed internet without the need for fiber infrastructure, making it suitable for both urban and semi-urban areas.

## **SME Communication Bundles**



We offer customized Vodacom communication packages designed specifically for Small and Medium Enterprises (SMEs), including:

- Voice and data bundles
- Business communication solutions
- Cost-effective connectivity to support business growth



As an authorized Vodacom partner, we operate a dedicated Mobile Shop designed to bring Vodacom services directly to our customers.

Powered by a professional and highly trained team, our Mobile Shop reaches diverse locations to deliver fast, reliable, and customer-focused solutions.

Through this Mobile Shop, we provide Internet services, smartphones, Lipa kwa Simu, and tailored SME bundles—making connectivity simple, accessible, and convenient for everyone.



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## **Technology Advisory & Support Services**

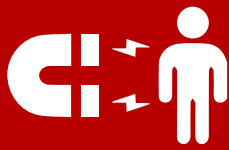
Mayzon Group Limited delivers professional technology support services to enhance service delivery and operational efficiency.

**These include:**

- Support for sales and service management systems
- Technical assistance for retail shops and customers
- Training on telecom, digital payment, and service platforms
- Operational systems support for Vodacom Shops and Service Desks

Our advisory services ensure smooth operations, improved customer experience, and effective use of technology.

# WHY CHOOSE US



Official Vodacom  
Partnership



Strong Local Market  
Presence



Integrated Telecom &  
Financial Solutions



Wide Customer  
Reach



Modern Technology  
& Reliable Partners



Customer-Cen-  
tered & Compliant  
Operations



*“Building Value, Empowering Growth”*



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## OUR TEAM

Mayzon Group Limited is managed by a team of experienced professionals with strong expertise in:



### Team Collaboration Drives Customer Satisfaction

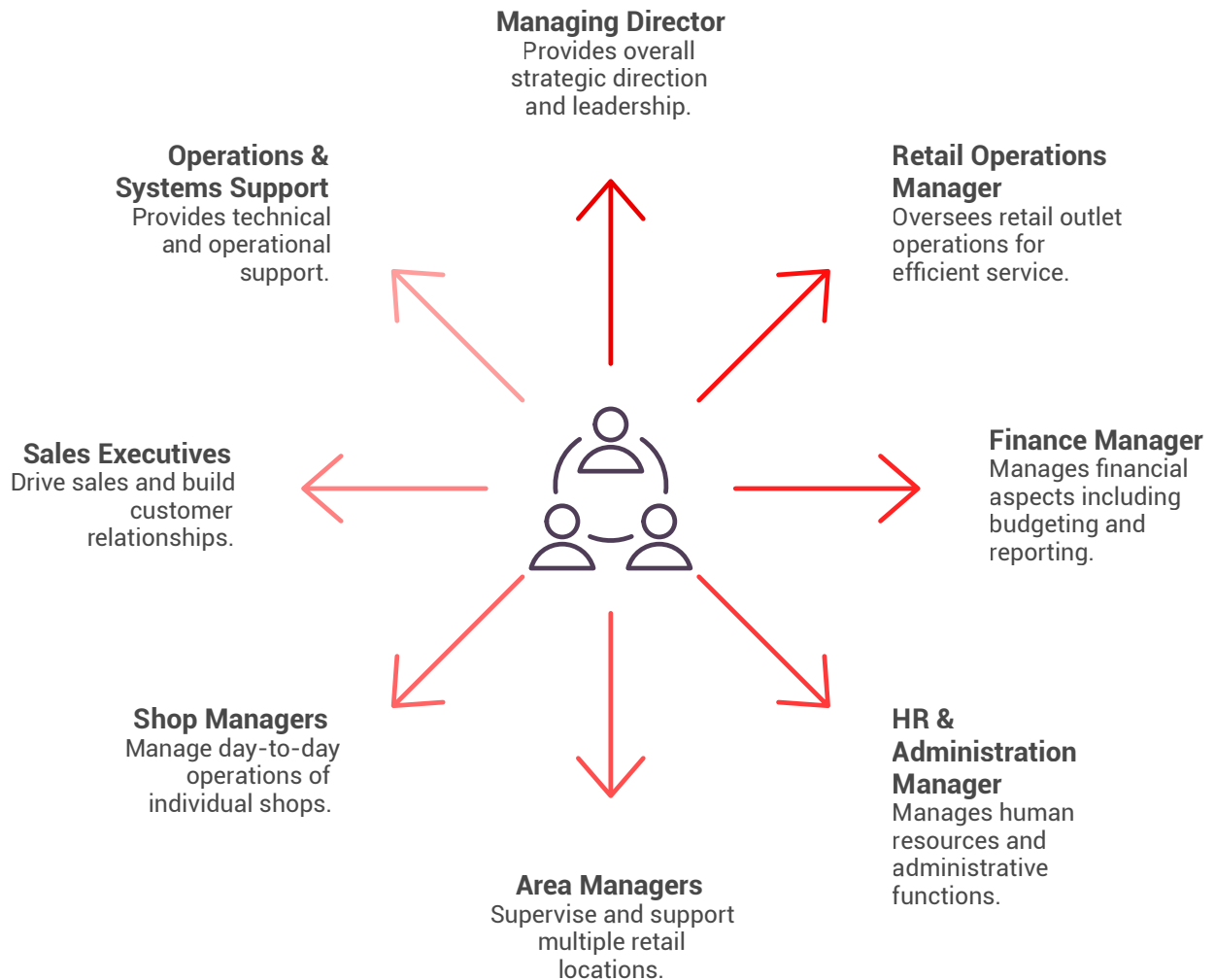




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## Mayzon Group Leadership Roles



# GALLERY



# CERTIFICATES



# CERTIFICATES


**THE UNITED REPUBLIC OF TANZANIA  
NATIONAL SOCIAL SECURITY FUND**


**CERTIFICATE OF REGISTRATION**

REGISTRATION NO 1029930

This is to certify that

**Mayzon Group Limited**

Has been registered with the National Social Security Fund as an employer according to section 91 of the National Social Security Act cap 50 RE 2018

Given under my hand and seal of the National Social Security Fund

This Day 16/04/2021




**Mwamini J. Malemi**  
Chairperson - NSSF Board of Trustees
 **Masha J. Mshomba**  
Director General - NSSF




THE UNITED REPUBLIC OF TANZANIA  
**THE PERSONAL DATA PROTECTION COMMISSION**

(Made under regulation 5(3))

**CERTIFICATE OF REGISTRATION**

Registration Number: 0-000-005-367  
 Registration Date: 18-06-2025  
 Valid Until: 18-06-2030

It is hereby certified that the **Data Controller** with the name below is registered in accordance with section 14(2) of the Personal Data Protection Act, No.11 of 2022.

Name: **MAYZON GROUP LIMITED**  
 Address: **P.O.Box 336 Mwanza**  
 The nature of work: **Finance**


  
 Director General

THE UNITED REPUBLIC OF TANZANIA  
 00932523 0504.18



**OCCUPATIONAL SAFETY AND HEALTH AUTHORITY**

CERTIFICATE OF REGISTRATION OF A FACTORY/WORKPLACE

I hereby certify that the workplace named below has been duly registered in pursuant of section 17 of The Occupational Health and Safety Act Number 5 of 2003 with workplace registration number

**211 425 047**

Name of the Occupier / Owner

**MAYZON GROUP LIMITED - HEAD OFFICE**

With Effect from **May 08, 2025**

Address and Location: **Plot 15, Block BLOCK K, Capripoint, Nyamagana Municipal Mwanza**

Region: **Mwanza** District: **Nyamagana**

Wards: **Nyamagana** Street / Village: **Capripoint**

Nature of Work: **ELECTRONIC MONEY TRANSFER (UWAKALA)**

Industrial Classification: **Other activities auxiliary to financial service activities**

Date of Registration: **08 May 2025**

SHORT CODE  

  
 Khadijo H. Mweenda  
 Chief Inspector

NOTE: THE REQUIREMENTS UNDER THIS CERTIFICATE ISSUED ARE STATED HEREIN






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